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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am the co-founder of a small, non-profit organization in San Francisco. We work with youth in the juvenile justice system.

We use a competitive provider for a few different reasons. The first reason is price. As a non-profit organization, we are very conscious of finances so it is absolutely helpful to us to have choices in who we use for our internet and phone services. Less money to these services means more money to the youth.

Secondly, we have experienced better customer service with competitive providers than with the big phone companies.

Finally, we support competitive providers because ultimately, having these services around give our clients (low-income youth and families) additional choices for these services.

Thank you for your time.

Delvin Mack